

# Guide to the Joyce Linehan Documents

## Introductory Notes

Pages 3047 to 3194 duplicate pages 2897 to 3046, so this guide does not consider any emails beyond page 3047.

124 of the emails in the pdf are forwards of State House News Service email alerts. The requestor had screened out SHNS emails but included forwards in case the forwarder were to comment on the content of the email. Future requestors would be advised to do a more complete screen.

The guide is divided into two parts. The first part includes email discussions about the Olympics in which Joyce Linehan was an active party. The second part consists of the comments about the Olympic bid received on the Mayor's Hotline or via [mayor@boston.gov](mailto:mayor@boston.gov). (Joyce Linehan, as well as several other members of the Mayor's inner circle, was kept up-to-date on these comments.)

## Frequently Appearing Names

Joyce Linehan ("Joyce"), Policy Director

Daniel Koh ("Dan"), Chief of Staff

Joe Rull, ("Joe"), Chief Operations Officer

James Sullivan ("Jake"), Director of Intergovernmental Relations

Timothy Sullivan ("Tim"), MA Municipal Government Liaison

Laura Oggeri ("Laura"), Chief Communications Officer

Jerome Smith ("Jerome"), Chief of Civic Engagement & Director of the Office of Neighborhood Services (ONS)

John Fitzgerald ("Fitzy"), Director of Olympic Operations and Special Projects at the Boston Redevelopment Authority

## Olympic-Related Emails

1/7/2015: Shaina Auborg, ONS representative for Back Bay, Beacon Hill, Fenway, and Mission Hill, tries to schedule a meeting about the Olympics at Old South Church. (p. 2819-2821, 2823-2824, 2825-2826, 2827, 2829)

1/7/2015 - 1/12/2015: Jim Rooney, director of the Harvard Business School Alumni Angels of London and principal of Rooney Associates LLC, emails Joe and Joyce to alert them to a favorable op-ed of his in WBUR Cognoscenti about Walsh and the bid (<http://cognoscenti.wbur.org/2015/01/07/boston-olympics-2024-james-davitt-rooney>). (p. 2625, 2831-2832, 2833 2835)

1/9/2015: Jake and Tim notify others of their distribution of Marty Walsh's official statement on Boston's selection by the USOC to various elected. (p. 2789-2790, 2795-2796, 2797-2798)

1/9/2015: Virginia Mayer, a DC lobbyist who has done work for the City of Boston, forwards the White House's statement on Boston's selection by the USOC to Dan, Joyce, Jake, Joe, and Tim. (p. 2783-2784)

1/9/2015: Max Sevillea, the Director of the NYC Office of Federal Affairs, forwards Bill DeBlasio's congratulations tweet to Joyce and expresses his own congratulations. (p. 2759, 2761, 2775, 2785)

1/9/2015: Elaine Sudanowicz of the Office of Emergency Management sends her congratulations to Dan and Joyce. (p. 2735, 2763)

1/9/2015: Public records request from Dan Currie asking for "all records pertaining to the proposed 2024 Summer Olympics that are in the custody of your office (and any other office, employee or consultant subject to your authority)". (p. 2697-2698, 2699-2700, 2727)

1/9/2015: Marc Draisen of the MAPC's statement about the selection of Boston as the USOC bid city for the 2024 Games (p. 2689-2690)

1/9/2015 – 2/6/2015: Discussion of how Mayors Dan Rivera (Lawrence) and Kim Driscoll (Salem) can help support the bid. Leads to a discussion of a joint op-ed. (p. 1777-1778, 1835-1836, 2171-2173, 2177-2178, 2247-2248, 2253-2254, 2255-2256, 2271-2272, 2285, 2293, 2627-2628, 2657-2658, 2659-2660, 2665-2666, 2671, 2687)

1/10/2015: A discussion of what lines Marty Walsh should use to talk about the Olympics in his upcoming State of the City address. Thread contains Joyce, Dan, Laura, CFO David Sweeney, speechwriter Eoin Cannon, associate speechwriter Nancy Kwan, Boston College VP of Governmental & Community Relations Thomas Keady, and political consultant Michael Goldman. One email address is blacked out (possibly Mayor Walsh's personal account). (p. 2637-2640, 2641-2643, 2645, 2647)

1/14/2015: Steve Poftak, Executive Director of Rappaport Institute for Greater Boston at the Harvard Kennedy School, tells Joyce that he plans to organize an event about what Boston can learn from the New York and Chicago bids. He suggests hiring someone to oversee Olympic planning and notes that he can think of some names. Joyce forwards his email to Joe and schedules a call with Steve. (p. 2463, 2465, 2467)

1/14/2015: Bill Forry from the Dot Reporter notes to Joyce that he has some "Olympic angst" that he'll be "venting editorially" that week. (p. 2429-2431, 2469-2470)

1/16/2015: Dan, Joyce, Laura, Joe, and CFO David Sweeney discuss what Marty Walsh should write when he takes over Shirley Leung's column for a day. (p. 2393, 2395)

1/16/2015: Jake forwards Michelle Wu's WGBH op-ed (<http://wgbhnews.org/post/boston-city-councilor-open-conversation-2024-olympics>) to Dan, Joyce, Laura, and Joe. (p. 2353-2355)

1/22/2015: Letter Marty Walsh sent to all @cityofboston.gov accounts to try to allay concerns about the gag order. (p. 2213)

1/23/2015: Fitzy provides Mayor Walsh, Dan, Joe, Joyce, Jerome, and Laura an overview of the first Boston 2024 CAG meeting (p. 2179, 2245)

1/23/2015: Joyce Dan, Joe, and speechwriter Eoin Cannon discuss what the mayor should say at an upcoming talk at a Boston Foundation event. (p. 2165-2168, 2187-2188, 2197-2199)

1/13/2015 - 1/23/2015: David Woods emails Joyce offering help with the bid, emphasizing the Olympic rings as a symbol of peace. Chief of Arts and Culture Julie Burros is later brought into the discussion. (p. 2159-2164, 2287-2290, 2359-2361, 2363-2365, 2543-2546, 2547-2548, 2549-2550)

1/9/2015: David Woods sends a congratulations on the USOC selection to [mayor@boston.gov](mailto:mayor@boston.gov) (p. 2709-2711)

1/9/2015: He compliments the generic response sent out by the constituent services team that manages the [mayor@boston.gov](mailto:mayor@boston.gov) emails. (p. 2693-2695)

1/14/2015 - 1/25/2015: Owen Toney of Green Neighbors Education Committee, Inc., emails Joyce about JPODS and how they can help Olympic transportation. Asks for a meeting. (p. 2099-2101, 2103-2105, 2107-2109, 2113-2114, 2115-2116, 2423-2424, 2435-2436, 2437)

1/26/2015 – 2/23/2015: Dan, Joyce, James Gilloly (Deputy Commissioner, Boston Transportation Department), Vineet Gupta (Director of Planning, Boston Transportation Department at City of Boston), and Gina Fiandaca (Commissioner, Boston Transportation Department) discuss coordinating Go Boston 2030 and Boston 2024 planning. (p. 1847-1850, 1851-1852, 1853-1855, 1871-1872, 1873, 1875, 1877, 1899-1900, 2025)

1/29/2015: David Woods asks Joyce whether No Boston Olympics's use of the Olympic rings is a trademark infringement. Joyce forwards the question to Joe. (p. 1939, 1941)

2/6/2015: Joe Rull's all-staff email upon departure thanking everyone (p. 1755)

2/10/2015: Teresa Coffey-Gordon of Millennium Partners Sports Club Mgt expresses interest in serving on a task force about the Olympics. Joyce passes her note on to Joe. (p. 1695-1699, 1709-1711, 1719-1721, 1725-1729)

2/10/2015: Julie Burros notes to Joyce that she intends to turn down a proposal for a public art exhibit called the "Blue Sheep Project": "I think the symbolism of the sheep as they state about how we were all alike and different is a little subtle and could be see [sic] very differently here could be more like 'we are all sheep and need to go along with what city dos and decides for Olympics.'" (p. 1673-1675, 1677-1679)

2/12/2015 - 2/22/2015: Carly Carioli, editor-in-chief at BoMag, introduces Erick Trickey to Joyce Linehan. Erick's first piece will be on the Olympic effort. (p. 1473-1476, 1477-1480,

1481-1483, 1613-1615, 1617-1619, 1621-1622, 1623-1624, 1625-1626, 1627, 1630-1632, 1633, 1635)

2/17/2015: Julie Burros emails Joyce and Dan for guidance around a meeting with CBT Architects about public art and the bid. (p. 1579-1580, 1585-1586)

2/18/2015: Joyce schedules a meeting with Chief of Environment, Energy and Open Space Austin Blackmon about environmental issues, including sustainability/open space and the Olympic bid. (p. 1541-1545, 1547-1554, 1555-1559, 1561-1567, 1569-1572, 1573-1576; 1<sup>st</sup> Google calendar invitation on 1/29/2015 – p. 1937)

2/12/2015-2/21/2015: T4MA Director Kristina Egan emails Joyce about securing a meeting with the Mayor to discuss transportation and Boston 2024. (p. 1489-1491, 1509-1511, 1512-1514, 1637-1638-1639, 1641-1542, 1643-1644, 1645)

2/24/2015: Charlotte DeWitt of International Events Limited emails Joyce about Boston 2024. Joyce refers her to Joe Rull. (p. 1339-1340, 1345-1346, 1347,

3/1/2015: Speechwriter Eoin Cannon suggests including Atlanta in the list of US Olympic successes for an upcoming speech, citing a 2011 NPR article (<http://www.npr.org/2011/08/04/138926167/the-economic-legacy-of-atlantas-olympic-games>). (p. 1309, 1315, 1317)

3/5/2015, 4/9/2015: Fitzy, Joyce, Dan, Dan's chief of staff Meghan Aldridge, and ONEin3 Initiative Manager Erin Santhouse talk about scheduling a meeting between Marty Walsh and USOC member and former deputy mayor of New York Dan Doctoroff. (p. 609-613, 615-619, 621-623, 625-627, 629-631, 633-635, 1135-1137, 1139-1140, 1141-1142)

3/9/2015: Meghan Aldridge sends out an email about the all-cabinet meeting with the USOC on 3/11. (p. 1091, 1095)

3/9/2015: Exchange between Joyce and Marty about social media and the Olympics (p. 1079, 1093)

Joyce: "I have concerns about social media and the Olympics. Can we talk today?"

Marty: "I have concerns as well."

*Note: This is the day of the release of the salary information – Monday after the City Council hearing.*

3/10/2015: Reminder for invitation to the Cabinet/Department Heads meeting with the USOC on 3/11 (p. 1063-1064)

3/10/2015: Joyce notes to Emma Goldstein, Mayor Walsh's scheduler, that Marty wants a meeting scheduled with anti-games advocates (i.e., No Boston Olympics). (p. 1059-1060, 1061-1062)

3/10/2015: Scheduling of a lunch with John Alschuler of HR Advisors, who "knows a lot about urban planning, Olympic planning and financing." Joyce, Dan, CFO David Sweeney,

Corporation Counsel Gene O’Flaherty, and O’Flaherty’s chief of staff Alexis Tkachuk on the list of invitees. (p. 1037, 1045, 1047)

3/12/2015: Julie Burros forwards Joyce a Boston 2024 memo on the Cultural Olympiad. (p. 1021-1022)

3/13/2015, 4/8/2015, 4/14/2015 – 4/15/2015: Joyce schedules a meeting for some Olympic skeptics/critics from Blue Mass Group to hear the mayor make his case. (p. 561, 563, 565-567, 569-570, 571-572, 573, 637-638, 639-640, 641, 643, 1001-1003, 1005-1007, 1009-1011)

3/23/2015: Dan Koh forwards a public records request from the BRA that he had been sent to Joyce and Heather Campisano, chief of staff at the BRA. (p. 877-879, 881-883)

3/25/2015: Joyce, Laura, Dan, and Chief Digital Officer Lauren Lockwood talk about drafting stock responses to AskMJW questions. Expectation of a “barrage” of Olympic-related questions. (p. 843-844, 845)

3/30/2015: Office of Workforce Development Director Trinh Nguyen forwards an email from Boston 2024’s Amy Sennett about the localization/workforce development initiative to Joyce (p. 765-767)

4/2/2015: Chief of Housing and Director of the Department of Neighborhood Development Sheila Dillon responds to Joyce, Fitzy, and Deputy Chief of Policy Danny Green noting surprise that Boston 2024 was the subject of an attached Rose Center for Public Leadership (ULI) presentation. (p. 735-736, 737)

4/7/2015: CFO David Sweeney forwards an email about a public records request on city employee expense disclosures that cite Boston 2024/Olympics to Dan, Joyce, and Laura. (p. 659)

4/22/2015: Harvard sociology professor and Senior Project Advisor at the Boston Area Research Initiative David Luberoff talks with Joyce about a map of Dorchester his students created. The class recently discussed potential impacts of the Olympics on Dot. (p. 431-432)

1/5/2015: His ask for someone to speak to his class about the changing nature of the city (p. 2837-2838)

5/5/2015: Discussion about an Urban Land Institute event about the Olympics (p. 327-331, 337-343, 345-349)

5/10/2015: Erick Tricky emails Joyce about a piece he is writing on John Fish for Boston Magazine. (p. 263, 265, 267)

## Citizen Questions and Complaints

10/30/2014: Comment from an Arlington resident expressing opposition to the Olympic bid and highlighting all of the investments the city/state *should* be making. (p. 3010-3011)

11/20/2014: Citizen complaint expressing opposition to the bid, highlighting three main reasons: (1) maintenance burden of single-use infrastructure, (2) the displacement of low socioeconomic status neighborhoods, and (3) disruption of daily life for tens of thousands of residents. (p. 2989-2990)

11/20/2014: Former Boston resident who now lives in the suburbs but works in the city expresses disappointment with how the bid is being handled by city government, with a complete lack of transparency and open debate. Notes lack of economic benefit from hosting. (2987-2988)

11/20/2014: Citizen comment noting that he likes the idea of the Olympics in theory but cannot support it due to the costs—money that is needed for long-term priorities (p. 2979-2980)

11/20/2014: Citizen complaint expressing opposition to the bid, highlighting costs and white elephants: “Boston is already historic, growing and the epicenter of education in this country. This is something the city just does not need.” (p. 2977-2978)

11/20/2014: Niall tracks the calls/emails over the past two days regarding the Olympics in response to a request from Joyce: 5 emails and 3 phone calls against the bid (p. 2969-2972, 2973-2976, 2981-2983, 2985-2986)

11/21/2014: Citizen complaint expressing opposition to the Games: “Planning for the Games is diametrically opposite to the platform you ran on...John Fish is only serving the interest of himself.” (p. 2965-2966)

11/24/2014: Citizen complaint expressing concern that Olympic planning is directed by those who stand to gain from it and criticizing the lack of public debate (p. 2951-2952)

11/24/2014: Citizen complaint expressing opposition to the bid, particularly the use of Franklin Park: “A secretive and private organization including Franklin Park in its proposal without input from the surrounding communities (many of which are the city’s poorer communities) shows nothing but disdain for the people who live there.” (p. 2949-2950)

12/1/2014: Citizen complaint expressing opposition to the bid (p. 2947)

12/2/2014: Citizen complaint expressing opposition to the bid (p. 2945-2946)

12/2/2014: Citizen complaint expressing opposition to the bid particularly the lack of public process: “We need to be building schools and fixing infrastructure not building stadiums that will serve no use after the event is over.” (p. 2943-2944)

12/2/2014: Citizen complaint expressing opposition to the bid, noting that the games are a “costly boondoggle”: “Let’s spend those billions on better mass transit and infrastructure – not stadiums and temporary housing.” (p. 2941-2942)

12/4/2014: Citizen complaint criticizing the lack of public involvement and calling for the immediate release of all bidding documents (p. 2939-2940)

12/4/2014: Citizen complaint about the lack of public discussion/input around the bid: “Thus far all of the decisions seem to involve only people with a vested interest in hosting the Olympics.” (p. 2937-2938)

12/15/2014: Citizen complaint noting that anti-democratic process is harmful to the national interest of the US (p. 2919, 2921)

12/16/2014: Citizen complaint expressing opposition to the bid: “Could we fix our embarrassingly derelict infrastructure instead?” (p. 2917-2918)

12/16/2014: Citizen complaint expressing opposition to the bid: “Boston does not need world wide visibility...Boston is instantly recognized as a city and holds a strong, positive reputation.” (p. 2915-2916)

12/16/2014: Citizen complaint about the state of the city’s transportation system: “I simply cannot see how we can invite the world to our city with the transportation system in its current state.” (p. 2913-2914)

12/23/2014: Citizen complaint from a JP resident opposed to the bid, highlighting cost, white elephants, park access, and lack of public input (p. 2883-2884, 2929-2930)

1/9/2015: Resident who submitted a complaint on 11/20 expresses disappointment with the process. Joyce asks for a tally on contacts for the day and notes, “The sooner we start talking about community engagement in a real way, the better.” (p. 2771-2773, 2777-2778, 2781-2782,

1/9/2015: Citizen complaint about the prospect of using public money for the Olympics, noting that it should be fully private and not use taxpayer money (p. 2751-2752)

1/9/2015: Citizen complaint noting that traffic is already bad and the Olympics would make it worse (p. 2749-2750)

1/9/2015: Citizen comment expressing happiness about Boston’s selection by the USOC and asking to be considered for a spot in the advisory committee as an advocate of senior citizens (p. 2741-2742, 2747-2748)

1/9/2015: Citizen complaint noting that we need to improve transit infrastructure and clean up Mass Pike before we can host the Olympics (p. 2739-2740)

1/9/2015: Citizen complaint expressing opposition to the bid and laughing at the mayor's comment that most people support it: "This is going to be a financial disaster from top to bottom, and could scar the Walsh administration forever." (p. 2737-2738)

1/9/2015: Citizen complaint expressing opposition to the Olympic bid: "Aside from who is going to be left holding the bag money wise we have the worst transit system in the world." (p. 2733-2734)

1/9/2015: Citizen complaint expressing opposition to the Olympic bid: "I BEG you not to support this initiative to host the Olympics in Boston. We need to focus our resources on the people and infrastructure of Boston and not the pockets of well-to-do developers." (p. 2731-2732)

1/9/2015: Comment from an Abington resident expressing opposition to building a stadium in Boston Common: "Please remember that the Common predates the modern Olympics by hundreds of years." (p. 2729-2730)

1/9/2015: Citizen comment expressing congratulations on Boston's selection by the USOC (p. 2725-2726)

1/9/2015: Citizen complaint expressing opposition to the bid: "I'm going to be an angry and motivated one-issue voter/donor/activist if we get stuck with the Olympics and Mayor Walsh doesn't do everything in his power to stop it." (p. 2723-2724)

1/9/2015: Comment from an MA resident expressing opposition to the bid, especially on the issue of cost: "We do not need the Olympic games to show what an amazing city Boston is. We already show it everyday." (p. 2721-2722)

1/9/2015: Citizen complaint expressing opposition to the Olympic bid: "We will be stuck with more taxes, misspent public funds with the wrong priorities ... not to mention our neighborhoods being high jacked and the security risks." (p. 2719-2720)

1/9/2015: Citizen complaint expressing opposition to the bid, noting that the mayor is "in for a long battle with the constituents of Boston" and advising him not to move forward. (p. 2713-2714)

1/9/2015: Citizen complaint expressing opposition to the bid, highlighting costs and diversion of funds: "Other than an ego trip for you, the taxpayer will bear the cost of this." (p. 2707-2708)

1/9/2015: Citizen complaint expressing disappointment in Boston's decision to bid for the Olympics, highlighting the diversion of funds: "There is NO need to divert our funds to an Olympic bid. I am EXTREMELY disappointed with your administration's support of this." (p. 2705-2706)

1/9/2015: Comment from a former Boston resident congratulating the mayor on Boston's selection by the USOC (p. 2703-2704)

1/9/2015: Comment from a Tyngsborough resident congratulating the mayor on Boston's selection by the USOC (p. 2701-2702)

1/9/2015: Citizen complaint expressing opposition to the bid: "We can't afford it we don't have the infrastructure for it. And the public was completely ignored during this process." (p. 2691-2692)

1/9/2015: Citizen comment in support of the Olympic bid: "Would love to see the Olympics come to Boston." (p. 2685)

1/9/2015: Citizen suggestion that the Olympics should be held in Long Island because it would help rebuild the bridge and "bring people from Boston and Quincy together." (p. 2673-2674)

1/9/2015: Peter Trombley, a former state rep, volunteers ideas for a stadium proposal. Joyce defers to Dan in reaching out. Dan says he has Jake (James Sullivan) doing it. (p. 2661-2663, 2717-2718, 2757-2758)

1/12/2015: West Tisbury resident expresses opposition to the Games: "We don't need the trouble, we don't need the crowds, we don't need the intolerable invasion of security forces and the military." (p. 2615-2616)

1/12/2015: Citizen complaint expressing opposition to the bid and skepticism toward Marty's claim that there is public support behind it: "I have lived in this city for 40 years, similar to most of my friends, and (I don't know one person who favors this proposal." (p. 2599-2600)

1/12/2015: Citizen complaint about the Olympic bid ("TOTALLY against"), comparing it to the Big Dig, highlighting issues of cost overruns and traffic, and noting that benefits will just go to the rich (p. 2597-2598)

1/12/2015: Comment from a former classmate of Walsh's expressing congratulations (p. 2595-2596)

1/12/2015: Citizen complaint about the Olympic bid: "She is surprised that it got this far without public input, and she is disappointed with the Mayor." (p. 2573-2574)

1/12/2015: Citizen complaint about how the Mayor did not consult city residents first before moving forward, especially since the residents do not want to host the Games (p. 2561-2562)

1/12/2015 – 1/14/2015: A discussion on the Highland Park Neighborhood Watch list-serv. Joyce is among the city officials cc'ed on the emails. Most participants in the thread are skeptical toward, if not opposed to, the bid. Issues of costs, inconvenience, displacement, and diversion of funds are mentioned. (p. 2439-2441, 2443-2449, 2455-2461, 2471-2477, 2481-2487, 2493-2494, 2501-2503, 2505-2513, 2515-2521, 2523-2528, 2529-2534, 2535-2541, 2553-2558, 2567-2571, 2575-2579, 2581-2584, 2585-2588, 2589-2594, 2603-260)

1/13/2015: Citizen complaint expressing opposition to hosting the Games, frequently using all caps to express strength of opposition (p. 2559-2560)

1/13/2015: Citizen complaint noting that homelessness should be a higher priority than the Olympics (p. 2551-2552)

1/14/2015: Citizen complaint expressing opposing to hosting the Games (p. 2425-2426)

1/15/2015: Citizen complaint expressing opposition to the Olympics, highlighting traffic as a main concern (p. 2421-2422)

1/15/2015: Citizen complaint expressing opposition to the Olympics, highlighting traffic as a main concern (p. 2419-2420)

1/15/2015: Citizen complaint about the bid: "Caller would like to know who the developer was that put the bid in for Boston being part of the 2024 Olympics." (p. 2415-2416)

1/15/2015: Citizen complaint expressing many reasons for opposing the Olympics: "I've spoken to many of my friends in Dorchester, and I Haven't met anyone yet who thinks bringing the Olympics to Boston is a good idea." Brings up lack of transparency, cost, traffic, security risks (p. 2407-2409, 2411-2413, 2451-2453, 2479-2480)

1/15/2015: Citizen comment expressing support for the Olympics (p. 2399-2400)

1/16/2015: Citizen complaint expressing opposition to the use of tax money for the Olympics and expressing concern about the increasing unaffordability of the city (p. 2397-2398)

1/16/2015: Citizen complaint expressing opposition to the bid, noting growing poverty level and fear of terrorist attack (p. 2391-2392)

1/16/2015: Arlington resident expresses concern about the metro impact of the Games, particularly on traffic/transportation (p. 2389-2390)

1/16/2015: Citizen complaint expressing opposition to the bid, highlighting taxes and traffic. (p. 2383-2384)

1/16/2015: Citizen complaint expressing opposition to the bid and noting that the money could better be spent elsewhere: "What do you want your legacy to be Mr Mayor? That you brought the Olympics to the city of Boston for a summer or you saved the live's of thousands of people in Boston?" (p. 2369-2370)

1/20/2015: Citizen complaint expressing opposition to the Olympic bid (I believe it will have a serious detrimental effect on our community and the quality of life in South Boston and the rest of the city.) and calling for a referendum. (p. 2351-2352)

1/21/2015: Citizen comment advocating for the North-South rail link as part of Olympic transportation upgrades, noting its usefulness and the fact that the city couldn't handle the Olympics with current infrastructure (p. 2319-2321)

1/21/2015: Citizen complaint about Uber: "Is this a setup for Uber to be one of the sponsors for the Boston Olympics?" (p. 2317-2318)

1/21/2015: Citizen complaint expressing opposition to the Olympic bid because (1) taxes ("I for one am not willing to pay more so that we can host an international kegger.") and (2) the diversion of resources ("money that could be used for the Olympics could also be used for schools and crime prevention and a slew of other worthy causes). Calls on Walsh to support having a referendum. (p. 2315-2316)

1/21/2015: Citizen complaint about real estate taxes: "PS I do not want the Olympics! I think the focus should be on the city and its residents." David Sweeney notes to Joyce, "Wait ... this person *doesn't* like taxes?" (p. 2283-2284, 2291-2292, 2297-2298)

1/21/2015: Citizen complaint about the lack of democratic process and the disruption the Olympics would pose (p. 2269-2270)

1/21/2015: Citizen comment in support of the bid: "Keep up the good work." (p. 2257-2258)

1/22/2015: New Yorker who had opposed the NYC 2012 bid expresses criticism of the gag order and the whole Olympic project: "As one who was involved in defeating NYC's recent Olympics experience (which I'm glad to say didn't even reach bid stage) the IOC is a corrupt, morally bankrupt organization -and we would be better off without any Olympics at all!" (p. 2243-2244)

1/22/2015: Citizen comment calling for a state referendum to "provide the democratic process to voice the concerns of those who oppose the Olympic Bid." (p. 2241-2242)

1/23/2015: Citizen complaint about the undemocratic process around the bid and expressing hope that the city does not get the Olympics: "I am appalled at the process by which a few business leaders (I have been a senior executive at major local businesses) have privately managed to get our city chosen as the U.S. representative for the 2024 Olympics." (p. 2195-2196)

1/23/2015: Citizen complaint about the gag order: "This country was not founded on being a police state and restricting speech." (p. 2175-2176)

1/23/2015: Citizen complaint expressing opposition to the Olympic bid and desire for a referendum. (p. 2169-2170)

1/23/2015: Citizen complaint about the Olympic bid: "Boston does not need this burden that is falsely promised as an economic boost." (p. 2149-2150)

1/23/2015: Citizen complaint about the gag order: “You've done more damage to the reputation of Boston and America than any negative comments that one could say publicly have.” (p. 2145-2146, 2147-2148)

1/25/2015: Citizen complaint about the lack of an Olympic meeting in Charlestown. Dan tells Niall Murphy to include John Fitzgerald on the distribution list for Mayor’s Hotline calls. Fitzgerald seems surprised he was not already being included. (p. 2065-2067, 2069-2071, 2073-2075, 2077-2078, 2079-2080, 2121-2122)

1/26/2015: Citizen complaint about the Olympic bid: “There is no place for them to be hosted here and a huge burden for Boston taxpayers to take on.” Dan comments that the Mayor’s Office should develop a formal response system to the calls on the hotline like this. (p. 2033-2034, 2041-2042)

1/26/2015: Citizen question about disability access during the Olympics. Joyce notes that she’s “not convinced people are responding to constituent calls.” (p. 2027-2029, 2081-2084, 2111-2112, 2117-2118, 2119-2120, 2123-2124)

1/26/2015: Citizen complaint that it “seems absurd to implement rent control for multi-family housing” because of the Olympics. Joyce asks Dan and Jerome why John Fitzgerald isn’t getting these emails. (p. 1997-2000, 2005-2007, 2008-2009, 2015-2016, 2017-2018, 2023)

1/27/2015: Citizen complaint about the diversion of resources for the bid and the authoritarianism of the gag order (“You can't fire me for saying what I want, which is that the Olympics don't belong here, but I feel sorry for city employees who might agree with me.”) (p. 1995-1996)

1/27/2015: Citizen complaint about the gag order and the bid, noting the need for a referendum and noting that only the rich benefit from the Games (“Many people would get rich but not ordinary people like me.”) (p. 1993-1994)

1/27/2015: Citizen complaint about the placement of a venue on the Common and the lack of public input (“The Olympics is being shoved down everyone's throat with no public input.”) (p. 1989-1990)

1/27/2015: Citizen complaint about the Olympic bid: “Time, effort, and financial resources could be better used focusing on improving Boston for its residents rather than hosting a worldwide event.” (p. 1971-1972)

1/27/2015: Citizen complaint about the gag order (“Don’t let this matter stain your record!”) (p. 1969-1970)

1/28/2015: Citizen complaint about the cost of the Olympics and the gag order on city employees “When you are out of office the citizens of Boston will still be paying. Now you want to prohibit open discussion by government employees regarding the merits of having to pay for them and whether in these economic times it is worth it.” (p. 1961-1962)

1/30/2015: Citizen complaint about the Olympic bid, noting that it will worsen the traffic gridlock the city is already experiencing due to the snow. The Mayor's Hotline forwards the service request to Joyce, Dan, and Jerome. Joyce forwards it to John Fitzgerald. (p. 1919-1920, 1931-1932, 1933-1934).

1/27/2015 - 2/3/2015: Salem State professor expresses interest in helping with legacy work on the bid ("I would like to help Boston win the Olympic bid and use the Games to improve community health, education and crime control. My new book details how it can be done in the US based on best practices of 28 leading sporting nations." (p. 1837-1839, 1841-1843, 1845-1846, 1895-1896, 1991-1992)

2/9/2015: Citizen complaint about the handling of the transit system during the snow: "I have no confidence in the Olympic bid in light of the developments these past few weeks and will not support that effort until my staff can get to work." (p. 1733-1734)

2/10/2015: Citizen comment in favor of the Olympics ("It's a great opportunity to raise Boston's profile.) (p. 1683-1684)

2/10/2015: Citizen comment noting that the prospect of the Olympics is exciting but that we need to be focusing on fixing the T instead ("How can we expect to manage the influx of people the Olympics would bring with the current decrepit state of the T?"). Joyce, Dan Koh, Jerome Smith, and Niall Murphy were cc'ed on the form letter response, and Joyce asks Dan to make sure the emails get to John Fitzgerald. Fitzgerald notes, "Have a bunch of emails to respond to since meeting last week. Great way to past [sic] time while snowed in....." (p. 1681-682, 1685-1686, 1687-1688)

2/10/2015: Citizen complaint about the diversion of resources and lack of transparency around the bid. Person highlights a recent comment by the Mayor's Office that no emails about the bid had been sent. Joyce asks Laura Oggeri and John Fitzgerald about this claim: "I am assuming he didn't actually say we have received no emails, but can someone confirm that?" (p. 1663-1666, 1667-1669, 1671-1672, 1713-1715, 1717-1718, 1723-1724, 1731-1732)

2/18/2015: Citizen comment calling on Walsh to support having a vote on Councilor Zakim's proposed ballot questions (p. 1577-1578)

2/20/2015: Citizen comment calling on Walsh to support having a vote on Councilor Zakim's proposed ballot questions (p. 1523-1524)

2/25/2015: Citizen complaint about the Olympic bid: "Thinks this is a terrible idea. Opposed to Olympic in Boston, we should have higher priorities with snow and schools." (p. 1333-1334)

2/27/2015: Citizen complaint about the Olympic bid: "With all the pressing needs of this city, which I know you are attune to, this seems like a certain waste of planning and financial resources." (p. 1323-1324)

3/2/2015: Citizen comments calling on Walsh to support having a vote on Councilor Zakim's proposed ballot questions (p. 1299-1300, 1301-1302, 1303-1304, 1305-1306, 1307-1308)

3/2/2015: Citizen complaint about the Olympic bid: “The continuing work on a Olympic bid in 2024 is an increasingly irresponsible allocation of resources for the City of Boston.” (p. 1297-1298)

3/4/2015: Citizen comment about the Olympics—Friend of Marty’s uncle tells him to read *Circus Maximus* – “Please don’t have your legacy end up being the mayor who left Boston in a mountain of debt for lack of properly researching the risks.” (p. 1189-1190)

3/5/2015: Citizen complaint about “the darned Olympics”: “When I see how poorly we do at basic management of infrastructure this winter, I cannot imagine how the city (and surrounding areas) would deal with the influx of visitors.” (p. 1145-1146)

3/5/2015: Citizen comment calling on Walsh to support having a vote on Councilor Zakim’s proposed ballot questions (1143-1144)

3/6/2015: Citizen comment calling on Walsh to support having a vote on Councilor Zakim’s proposed ballot questions (1133-1134)

3/6/2015: Citizen comment calling on Walsh to support having a vote on Councilor Zakim’s proposed ballot questions: “I am terribly concerned about the financial burden that a Boston Olympics will place on Boston taxpayers.” (p. 1129-1130)

3/10/2015: Citizen complaint about the Olympic bid: “We already have a thriving economy and the Olympics will only cause disruptions.” (p. 1065-1066)

3/8/2015: Citizen complaint about the Olympic bid: “Where is the integrity of your promise to listen to residents and businesses and putting our interests first before taking a position?” (p. 1055-1056)

3/6/2015: Citizen complaint about the Olympic bid: “I, as a regular visitor to the Boston area, will be avoiding for many years in a row if you host the Olympics” (p. 1053-1054)

3/10/2015: Citizen complaint about the Olympic bid, highlighting corruption of the IOC and the lack of public support: “It will put an indelible stain on the City and your Legacy as Mayor” (p. 1051-1052)

3/12/2015: Citizen complaint about the Olympic bid (No Boston 2024’s Jonathan Cohn) (p. 1025-1026),

3/12/2015: Citizen complaint about the Olympic bid, particularly the use of taxpayer money (p. 1023-1024)

3/24/2015: Service request/citizen called in to express interest in helping the mayor inform the public about the Olympic bid (p. 855-856)

3/26/2015: Citizen comment calling on Walsh to support a vote on Councilor Zakim's proposed four ballot questions (p. 825-826)

3/26/2015: Joyce asks Laura Oggeri to provide Niall Murphy's team with language to answer the ballot language question, "which has been coming frequently" (p. 823-824, 819-821)

4/1/2015: Citizen complaint about use of taxpayer money for the Olympics – "I don't want a dime of my money going to pay for an Olympics in Boston. Spend the money on constituent needs, such as the T." (p. 755-756)

4/1/2015: Citizen complaint about potential use of taxpayer funds for the Olympics (p. 757-758)  
Joyce responds to Allyn, "We have Olympics language, right?" regarding the stock response (p. 753-754)

4/1/2015: Belated response to a 2/26 citizen comment calling on Walsh to support having a vote on Councilor Zakim's four proposed ballot questions (p. 749-750)  
Joyce responds to Allyn, "We have Olympics language, right?" regarding the stock response (p. 751-752)

4/3/2015: Esther Nelson from Boston Lyric Opera volunteers help on the Olympics (p. 701)

4/3/2015: Citizen complaint about the Olympics, stressing that not taxpayer money should be used. Joyce tells Allyn to forward it to John Fitzgerald, who was cc'ed on the same email Joyce was. (p. 697-698, 699-700).

4/6/2015: Citizen complaint about the Olympics, noting that infrastructure would be a better use of funds (p. 671-672)

4/17/2015: Belated forwarding of citizen comments calling on the mayor to support a vote on Councilor Zakim's proposed ballot questions. Citizen emails were from late February/March. Forwarded from [mayor@boston.gov](mailto:mayor@boston.gov) to John Fitzgerald, Joyce Linehan, Dan Koh, and Jerome Smith.

p. 489-490, 491-492, 493-494, 495-496, 497-498, 499-500, 501-502, 503-504, 505-506, 507-508, 509-510, 511-512, 513-514, 515, 517-518, 519-520, 521-522, 523-524,  
*Note: This is the day that Walsh announced the creation of the Office of Olympic Planning.*

5/4/2015: Citizen complaint from a woman from Beacon Hill concerned that the Olympics would lead the city to fail to protect all of the things that draw people to Boston in the first place: "We are ALREADY a world class city. We should be raising money to improve infrastructure because we ARE world class. We do not NEED the Olympics" (p. 353-354)

5/14/2015: Citizen complaint about the Olympics, highlighting cost overruns, inconvenience, and lack of public support (p. 243-244)

5/18/2015: Citizen complaint from a JP teacher and parent “adamantly” opposed to the Olympics, noting—among other things—the rapid gentrification in the city (p. 197-198)

5/19/2015: Citizen comment in support of Councilor Zakim’s proposed ballot questions (p. 169-170)

5/20/2015: Citizen complaint about the Olympics and other aspects of Walsh’s tenure (p. 135)

5/20/2015: Citizen complaint about how the city’s Boston 2024 meeting in Dorchester was run (p. 133-134)

5/22/2015: Citizen complaint about Olympic cost overruns (p. 63-64)

5/26/2015: John Dalzell of the BRA connects an environmental advocate asking about the Olympics with the appropriate City Hall contacts (p. 47-48)

5/28/2015: Discussion of service request asking why Marty Walsh did not speak to his cousin cursing out a woman at the city’s Boston 2024 meeting in Dorchester (p. 15-17, 19-21)